

Economy and Resources				Scrutiny Committee 2024 - 2025 QUARTER 4								APPENDIX 1		
				Year End data direction of travel										
Indicator	Title	Return Format	Reported	What is best	2021/2022	2022/2023	2023/2024	2024/2025 - Qtr 1	2024/2025 - Qtr 2	2024/2025 - Qtr 3	2024/2025 - Qtr 4	Qtr 4 - 2022/2023 compared to 2021/2022	Qtr 4 - 2023/2024 compared to 2022/2023	Qtr 4 - 2024/2025 compared to 2023/2024
CUL 080a	Town centre footfall weekly average	Number	Monthly	Higher	274,444	251,691	237,731	282,011	292,187	275,439	271,764	↓	↓	↑
ECI 104	% of major planning applications decided within 13 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	85.7%	85.0%	84.6%	100.0%	100.0%	94.4%	90.9%	↓	↓	↑
ECI 105	% of non major planning development decisions within 8 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	91.3%	92.4%	96.1%	95.8%	96.2%	96.0%	95.3%	↑	↑	↓
ECI 106	24 months to date % of non major planning development decisions within 8 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	88.5%	91.8%	94.2%	93.9%	94.4%	94.5%	95.9%	↑	↑	↑
ECI 321	Monthly unemployed claimant count	Percentage	Monthly	Lower	4.57%	4.33%	4.24%	4.12%	4.32%	3.90%	4.03%	↑	↑	↑
ECI 327	Economically active rate	Percentage	Quarterly	Higher	76.4%	80.3%	84.6%	81.8%	79.9%	81.7%	80.3%	↑	↑	↓
ECI 329	Average annual income - Darlington residents	£	Annually	Higher	£24,784	£25,811	£27,338	Annual indicators no data to report for these quarters			£27,559	↑	↑	↑
ECI 330	Average annual income - Darlington employees	£	Annually	Higher	£24,689	£25,155	£26,241				£27,712	↑	↑	↑
ECI 401	New homes delivered against annual target	Number	Quarterly	Higher	511	516	359	85	185	312	419	↑	↓	↑
FHR 001	Number of FTE working days lost due to sickness (excluding schools)	Average Days	Monthly	Lower	8.2	9.6	9.3	2.3	4.8	7.9	10.3	↓	↑	↓
FHR 003	Number of reportable employee accidents / ill health	Number	Quarterly	Lower	12	15	11	5	9	13	14	↓	↑	↓
FHR 008	Number of complaints upheld by the Local Government Ombudsman/Housing Ombudsman	Number	Quarterly	Lower	7	6	10	2	4	7	8	↑	↓	↑
FHR 009	Number of complaints upheld by the Information Commissioners Office	Number	Quarterly	Lower	2	6	9	1	2	2	3	↓	↓	↑
FHR 019	Staff turnover - Voluntary Leavers	Percentage	Quarterly	Lower	10.49%	10.00%	8.34%	1.52%	4.24%	5.9%	8.7%	↑	↑	↓
HBS 002	Amount in £s of Council Tax arrears collected	£	Monthly	Higher	£1,546,390	£1,971,156	£1,880,721	£313,952	£884,797	£1,424,817	£1,848,869	↑	↓	↓
HBS 003	Amount in £s of Housing Benefit overpayments recovered	£	Quarterly	Higher	£568,423	£635,633	£543,542	£110,671	£232,668	£341,906	£453,719	↑	↓	↓
HBS 009	% of Council Tax collected in year	Percentage	Monthly	Higher	94.87%	96.09%	96.39%	27.01%	52.78%	78.81%	96.32%	↑	↑	↓
HBS 010	% of Business Rates collected in-year	Percentage	Monthly	Higher	98.08%	99.79%	99.97%	34.42%	58.96%	84.25%	99.82%	↑	↑	↓
LGP 008	Contracted spend as a % of total non-salary spend	Percentage	Quarterly	Higher	85.6%	83.9%	86.0%	No data available	No data available	No data available	No data available	↓	↑	NA

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REG 301	Environmental Health : % of food premises which are inspected within the financial year in which they are due	Percentage	Annually	Higher	43.5%	65.7%	96.6%	Annual indicators no data to report for these quarters				100.0%	↑	↑	↑														
REG 308	Environmental Health: % of premises broadly compliant for food hygiene	Percentage	Annually	Higher	98.5%	99.0%	99.2%					97.8%	↑	↑	↓														
REG 312a	% of noise complaints investigated and completed within 6 weeks of the date of receipt (except where diary sheet returned)	Percentage	Quarterly	Higher	95.59%	96.83%	97.75%	97.67%	97.69%	97.87%	97.84%	↑	↑	↑															
									Better than =	↑	16	15	11																
									Not as good as =	↓	6	7	10																
									The same as =	↔	0	0	0																
									No comparative data	NA	0	0	1																
									<b>Total</b>		<b>22</b>	<b>22</b>	<b>22</b>																